

CVS Accountable Care
233 Spring St, 12 FL
New York, NY 10013

[First name] [Last name]
[Address] [City] [State], [zip]

Dear Valued Patient,

We're writing to let you know that your provider is now participating in an Accountable Care Organization (ACO). Yuma Regional Medical Center and CVS Accountable Care are working together to provide you with connected and coordinated healthcare services.

What is an Accountable Care Organization (ACO)?

An ACO is a team of various healthcare professionals and facilities, including hospitals, working together with you to ensure that your healthcare needs are met, effectively. The goal is to provide you with high-quality care. It's important to note that being part of an ACO **does not** affect your health insurance – you'll still receive your benefits from Medicare, as usual. You also still have the right to visit any hospital or provider who accepts Medicare, at any time, just like you do now. No action is needed on your part.

In compliance with the U.S. Centers for Medicare & Medicaid Services, we are including an informational notice about ACOs, for your reference.

How does CVS Accountable Care collaborate with Yuma Regional Medical Center?

Your provider and their team may work alongside the ACO to streamline your care process. This could involve assisting with appointment scheduling, ensuring you receive necessary prompt follow-up care, and offering additional support and guidance related to chronic conditions. These efforts are always carried out in coordination with your regular healthcare providers. Some of the services you may receive include:

- Answering questions about your treatment plan or medications
- Coordinating medical services or scheduling appointments
- Providing education on your diagnosis, diet, and medications
- Assisting with access to community resources

For more information regarding our participation in an Accountable Care Organization, please read the enclosed notification from Medicare. Should you have any further questions about ACOs, call 1-800-MEDICARE (1-800-633-4227). Additionally, you can find more information from Yuma Regional at www.yumaregional.org/ACO or by calling us directly at 928-336-7870.

We appreciate the continued opportunity to provide you and your family with the best possible care.

Sincerely,
Your Care Team at Yuma Regional Medical Center

CVS Accountable Care
233 Spring St, 12 FL
New York, NY 10013

[First Name] [Last Name]
[Address] [City] [State], [zip]

Estimado/a y valioso/a paciente:

Le escribimos para informarle que su proveedor ahora participa en una organización responsable por el cuidado de la salud (ACO). Yuma Regional Medical Center y CVS Accountable Care están trabajando juntos para brindarle servicios de cuidado de salud conectados y coordinados.

¿Qué es una organización responsable por el cuidado de la salud?

Es un equipo de varios profesionales y centros del cuidado de la salud (entre ellos, hospitales) que trabajan junto con usted para garantizar que sus necesidades de salud se satisfagan de un modo eficaz. El objetivo es brindarle cuidado de alta calidad. Es importante tener en cuenta que formar parte de una ACO **no afecta** su seguro de salud. Seguirá recibiendo los beneficios de Medicare, como siempre. También seguirá teniendo el derecho de visitar a cualquier hospital o proveedor que acepte Medicare en cualquier momento, tal como ahora. No es necesario que usted haga nada.

En conformidad con los Centros de Servicios de Medicare y Medicaid de los Estados Unidos, incluimos un aviso informativo sobre las ACO a modo de referencia.

¿Cómo colabora CVS Accountable Care con Yuma Regional Medical Center?

Su proveedor y su equipo pueden trabajar junto con la ACO para agilizar el proceso de cuidado. Esto puede implicar ayudarlo a programar citas, asegurarse de que usted reciba el cuidado de seguimiento necesario de inmediato y ofrecer apoyo adicional y orientación sobre enfermedades crónicas. Estos esfuerzos siempre se llevan a cabo en coordinación con sus proveedores de cuidado de salud habituales. Entre los servicios que puede recibir se incluyen los siguientes:

- Responder preguntas sobre el plan de tratamiento o los medicamentos.
- Coordinar servicios médicos o programar citas.
- Brindar educación sobre el diagnóstico, la dieta y los medicamentos.
- Ayudarlo a acceder a recursos comunitarios.

Para obtener más información sobre su participación en una organización responsable por el cuidado de la salud (ACO), lea la notificación adjunta de Medicare. Si tiene alguna pregunta adicional sobre las ACO, llame al 1-800-MEDICARE (1-800-633-4227). Además, puede encontrar más información de Yuma Regional en www.yumaregional.org/ACO o llamándonos directamente al 928-336-7870.

Agradecemos la oportunidad continua de brindarles a usted y a su familia el mejor cuidado posible.

Atentamente,
Su equipo de cuidado de Yuma Regional Medical Center

Medicare Shared Savings Program Accountable Care Organizations

Working together to give you the best care.

is part of an Accountable Care Organization (ACO). We've teamed up with other doctors, hospitals, and health care providers to make sure you get the best care.

We provide coordinated care for you to get well & stay well

- ▶ You get patient-centered care focused on YOUR needs.
- ▶ Your health care providers can see the same test results, treatments, and prescriptions.
- ▶ More coordination helps prevent medical errors and drug interactions.
- ▶ You may save time, money, and frustration by avoiding repeated tests and appointments.
- ▶ Better communication can help protect against Medicare fraud and waste.

Get the most from your care with our communication & support

- ▶ When you choose a health care provider that participates in an ACO, they'll help you get the right care at the right time. You can visit [Medicare.gov](https://www.Medicare.gov) and log into (or create) your secure Medicare account to choose a primary care doctor.
- ▶ Medicare protects the privacy of your health information. If you don't want Medicare to share information with your health care providers for care coordination, call 1-800-MEDICARE (1-800-633-4227). Medicare may still share general information to measure provider quality. For more information on how Medicare may use and give out your information, visit [Medicare.gov](https://www.Medicare.gov) and search for "privacy."

Want more information?

Ask our front desk, or call us at _____. You can also visit [Medicare.gov](https://www.Medicare.gov) or call 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.
To report a Medicare-related concern or complaint, call 1-800-MEDICARE (1-800-633-4227).

To learn more about Accountable Care Organizations, scan the QR code here:

